# **Texas Association of Local WIC Directors**

Quarterly Board Meeting January 26, 2021 MINUTES

### Present on Day 1:

Eileen Mendoza Nikki Morrow Guillermo Walls Benny Jasso Sandra Lopez Brandy Patteson Margaret Payton Leslie Hibbs Janette Sepeda Amanda Brogdon Kathy Oliver Karen Gibson

Jolene Norbert-Harrell Jammie Wright Krystal Seger Jennifer Ranspot Michelle Cummings Zahra Koopaei Melissa Gutierrez Clarissa Ramirez Claudia Soto Tecora Smith Cristina Eureste

TOPIC	DISCUSSION	ACTIONS/ RECOMMENDATIONS	RESPONSIBILITY	COMPLETION DATE
CALL TO ORDER	The regular quarterly meeting of the Texas Association of Local WIC Directors	N/A	N/A	N/A
DAY 1: 01/26/21	was called to order at 12:31 pm on January 26, 2021 using Zoom by Eileen			
Eileen Mendoza	Mendoza. A quorum was present.			
APPROVAL OF	Roll call was completed and any updated contact information was requested	A motion was made by Margaret Payton	Nikki Morrow will	Immediate
MINUTES	by email. A reminder was provided to complete and scan back the 2021 Code	to approve the July 21, 2020 TALWD	correct meeting	
Nikki Morrow	of Ethics form by 2/5/21.	Quarterly Board Meeting minutes.	minutes.	
		Clarissa Ramirez seconded the motion.		
	The Board reviewed the July 21, 2020 TALWD Quarterly Board Meeting	The motion carried.		
	minutes. Corrections were made to the July Board Meeting minutes as		A111 1 : A 4 111	
	follows:	A motion was made by Jennifer Ranspot	Nikki Morrow will	Immediate
	a) Corrected spelling of Margaret Payton's name.	to approve the January 11, 2021 TALWD	correct meeting	
	The Board reviewed the January 11, 2021 TALMID Quarterly Board Meeting	Executive Board Meeting minutes.  Jolene Norbert-Harrell seconded the	minutes.	
	The Board reviewed the January 11, 2021 TALWD Quarterly Board Meeting minutes. Corrections were made to the January Board Meeting minutes as	motion. The motion carried.		
	follows:	motion. The motion carried.		
	a) Corrected roll call at the top of minutes.			
	b) Changed completion date to "ongoing" regarding PO Box.			
	b) changed completion date to ongoing regulating to box.			
TREASURER'S	The Treasurer's report and 2021 Chase and Wells Fargo budget were	A motion was made by Margaret Payton	N/A	N/A
REPORT	distributed and verbally reviewed by Benny Jasso.	to approve the 2021 Chase budget.		
Benny Jasso		Karen Gibson seconded the motion. The		
	Benny Jasso will work with the Past President's Council to create policies or	motion carried.		
	job aids if the committees will renew their own memberships (i.e., NWA).			
	Jolene Norbert-Harrel will renew the TALWD membership with NWA and	A motion was made by Margaret Payton		
	provide invoice to Benny Jasso.	to approve the 2021 Wells Fargo		
		budget. Karen Gibson seconded the		
	Benny Jasso will move the Breastfeeding Coalition dues over to the Chase	motion. The motion carried.		
	account. It should not be in the Wells Fargo account.			
		A motion was made by Jennifer Ranspot		
	Benny Jasso requested a quote to have the 2020 income taxes completed for	to approve having Michelle Musick, CPA		

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	TALWD. Received a quote from Michelle Musick, CPA for \$1,750.	complete the 2020 taxes for TALWD.		
		Karen Gibson seconded the motion. The		
		motion carried.		
	nization and Development, Sandra Lopez called upon the following committees for		T .	T .
<b>BUSINESS &amp; FINANCE</b>	A written and verbal report was submitted by Margaret Payton.	No action needed at this time.	N/A	N/A
Margaret Payton			,	
LEGISLATIVE	A written and verbal report was submitted by Leslie Hibbs	No action needed at this time.	N/A	N/A
Leslie Hibbs				
MARKETING	A written and verbal report was submitted by Janette Sepeda.	No action needed at this time.	N/A	N/A
Janette Sepeda				
MEMBERSHIP	A written and verbal report was submitted by Amanda Brogdon.	No action needed at this time.	N/A	N/A
Amanda Brogdon		-		
	am Operations, Brandy Patteson, called upon the following committees for repor		1	1
NUTRITION ED	A written and verbal report was submitted by Kathy Oliver.	No action needed at this time.	N/A	N/A
Kathy Oliver				
BREASTFEEDING	A written and verbal report was submitted by Karen Gibson.	No action needed at this time.	N/A	N/A
Karen Gibson				
CLIENT SERVICES	A written and verbal report was submitted by Jammie Wright.	No action needed at this time.	N/A	N/A
Jammie Wright				
LOCAL AGENCY	A written and verbal report was submitted by Krystal Seger.	No action needed at this time.	N/A	N/A
ADMINISTRATION				
Krystal Seger				
Regional Reports				
CENTRAL REGION	A written and verbal report was submitted by Jennifer Ranspot.	No action needed at this time.	N/A	N/A
Jennifer Ranspot				
PANHANDLE REGION	A written and verbal report was submitted by Margaret Payton.	No action needed at this time.	N/A	N/A
Margaret Payton				
WESTERN REGION	A written and verbal report was submitted by Cristina Eureste.	No action needed at this time.	N/A	N/A
Cristina Eureste				
NORTHERN REGION	A written and verbal report was submitted by Michelle Cummings.	No action needed at this time.	N/A	N/A
Michelle Cummings				
GULF COAST REGION	A written and verbal report was submitted by Zahra Koopaei.	No action needed at this time.	N/A	N/A
Zahra Koopaei				
SOUTHWESTERN	A written and verbal report was submitted by Melissa Gutierrez.	No action needed at this time.	N/A	N/A
REGION				
Melissa Gutierrez				
EASTERN REGION	A written and verbal report was submitted by Kristi Kilgore.	No action needed at this time.	N/A	N/A

ТОРІС	DISCUSSION	ACTIONS/ RECOMMENDATIONS	RESPONSIBILITY	COMPLETION DATE
Kristi Kilgore				
SOUTHERN REGION	A written and verbal report was submitted by Clarissa Ramirez.	No action needed at this time.		
Clarissa Ramirez			N/A	N/A
NEWSLETTER	A written and verbal report was submitted by Jolene Norbert-Harrell.	No newsletter at this time.	N/A	N/A
Jolene Norbert-				
Harrell				
HISTORIAN	A written and verbal report was submitted by Claudia Soto.	Submissions due by 2/26/21.	TALWD Board	2/26/21
Claudia Soto				
PAST PRESIDENTS'	A written and verbal report was submitted by Tecora Smith.	Future activities - Approve revised	N/A	N/A
COUNCIL		TALWD Policies & Procedures.		
Tecora Smith				
NATIONAL WIC	A written and verbal report was submitted by Kathrine Galvan.	No action needed at this time.	N/A	N/A
ASSOCIATION (NWA)				
Rep – Kathrine				
Galvan	A contition and control or and control or an investment by Manager Decition	No option and all at this time	N1/A	21/2
FUNDING TASK	A written and verbal report was submitted by Margaret Payton.	No action needed at this time.	N/A	N/A
FORCE				
Margaret Payton TECHNOLOGY TASK	A written and verbal report was submitted by Brandy Patteson.	No action needed at this time	N/A	N/A
FORCE	A written and verbal report was submitted by Brandy Patteson.	No action needed at this time	N/A	N/A
Brandy Patteson				
REOPENING TASK	A written and verbal report was submitted by Amanda Brogdon.	No action needed at this time	N/A	N/A
FORCE	A written and verbar report was submitted by Amanda Brogdon.	No action needed at this time	N/A	N/A
Amanda Brogdon				
OLD BUSINESS	2020 Annual TALWD Meeting Report – Panhandle Region	No action needed at this time.	N/A	N/A
Eileen Mendoza	a series in large mosting report of a market region.		.,,	.,,
NEW BUSINESS	Discussion of re-occurring payments:	A motion was made for BF and NWA	BF and NWA	Annually
Eileen Mendoza	a. Sams.gov – Table until April meeting.	committees to renew memberships	Committee	,,
	b. BF Committee oversee BF Coalition membership payments	annually and turn in invoices to		
	annually?	treasurer by Jennifer Ranspot. Karen		
	c. NWA Rep oversee membership payments annually?	Gibson seconded the motion. The		
	Select 2020 Audit Review Group	motion carried.		
	a. Karen Gibson	motion carried.		
	b. Michelle Cummings			
	c. Kathy Oliver			
	d. Cristina Eureste will be back up.			
	3. 2021 Code of Ethics Review & Sign			
	4. TALWD next meeting dates:			!
	a. April 20 & 21, 2021			
	b. July 20 & 21, 2021			

TOPIC	DISCUSSION	ACTIONS/ RECOMMENDATIONS	RESPONSIBILITY	COMPLETION DATE
ADJOURNMENT	The January 26, 2021 TALWD Quarterly Board Meeting was adjourned at 4:05	A motion was made by Kathleen Oliver	N/A	N/A
Eileen Mendoza	pm.	to adjourn the meeting. Krystal Seger		
		seconded the motion. The motion		
		carried.		

#### MINUTES CONTINUED...

## Present on Day 2:

Eileen Mendoza Nikki Morrow Guillermo Walls Benny Jasso Sandra Lopez Brandy Patteson Margaret Payton Leslie Hibbs Janette Sepeda Amanda Brogdon Kathy Oliver Karen Gibson

Jolene Norbert-Harrell Jammie Wright Krystal Seger Jennifer Ranspot Michelle Cummings Zahra Koopaei Melissa Gutierrez Clarissa Ramirez Claudia Soto Tecora Smith Kathrine Galvan

TOPIC	DISCUSSION	ACTIONS/RECOMMEND ATIONS	RESPONSIBILITY	COMPLETION DATE
CALLED TO ORDER DAY 2: 01/27/2021 Eileen Mendoza	Day two of the quarterly meeting of the Texas Association of Local WIC Directors opened at 9:01 a.m. on January 27, 2021 virtually.	N/A	N/A	N/A

### STATE AGENCY UPDATE

PRESENTER	DISCUSSION	TALWD RESPONSE/INQUIRY/ACTION	S.A. RESPONSE/ACTION
WELCOME Edgar Curtis	<ul> <li>Guaranteed funding will continue until 9/2021. It will be based on the January 2020 + 10% base.</li> <li>Some Las are experiencing growth during months of July/August and November/December.</li> <li>Adjunctive Eligibility TXIN update – Medicaid will be first most likely, but soon a push of the button on TXIN will allow for adjunctive eligibility to be checked for WIC income eligibility.</li> <li>Reminder WISE cost is due April 30.</li> </ul>	N/A	N/A
SUMA PRESENTATION Amanda Hovis	Tessa Baker provided the SUMA presentation. It was a review of the shopping experience, client portal, and shopping app.	N/A	N/A

PRESENTER	DISCUSSION	TALWD RESPONSE/INQUIRY/ACTION	S.A. RESPONSE/ACTION
IRM Olga Mikheeva	The SA has hired additional staff for IRM to assist with identifying best practices, overseeing customer service surveys and to assist with IRM questions. IRM wants to ensure the same language is used across the board with IRM guidance.	N/A	N/A
AQCUIRE UPDATE Jessica Leyendecker	The goal is to increase coverage to reach more customers. Currently, being used in El Paso, Austin, and Harris County. Soon will be used at City of Houston and UTMB. Planning to have additional LAs on the platform for live chat and 2-way texting.	N/A	N/A
TXIN Curtis Bush	<ul> <li>Elizabeth Elmore is a new team member.</li> <li>Survey will be sent out to Directors about TXIN slowness.</li> <li>Tonia Swartz and Anita Ramos provided demonstration on TXIN scheduler system.</li> <li>Karen Featherston provided information about phase 2 of scheduler.</li> <li>Curtis Bush provided more information on the My WIC Portal App which is in process and will connect with the shopping app.</li> </ul>	N/A	N/A
Adjournment	Meeting adjourned at 12:05 p.m.	A motion was made by Jennifer Ranspot to adjourn the meeting and seconded by Clarissa Ramirez. The motion carried.	N/A

Minutes Prepared by: <u>Nikki Morrow</u>
Minutes Approved by the TALWD Board on: Date: January 28, 2021 4/20/21